



Education Review Office
Te Tari Arotake Mātauranga

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Our ref: OIA 18 – 57

7 November 2019

Callum and Victoria Turnbull

Email:

Dear Callum and Victoria

Formal Complaint against Jeremy France

I refer to your email dated 15 October 2019 in relation to the above.

In your letter of 21 August 2019 to Julie Burford, Acting Deputy Chief Executive Corporate Services, you requested that the 2016 Review Report of Ruru Specialist School be withdrawn on the basis that it is inaccurate.

I have looked at all the information related to your request and discussed your complaint with Mr France. He has clarified that his letter of 14 October 2019 to you is focused on your request to withdraw the 2016 Review Report of the school. It does not directly or impliedly excuse the principal of the school or the board for their omissions.

I have decided to bring forward the next ERO review of Ruru Specialist School. This review will include an assessment of the extent to which Ruru Specialist School is providing a safe emotional and physical environment for students and how well the Ministry recommendations are being sustained through regular self review. I would like to thank you for raising your concerns about the school.

Yours sincerely

Nicholas Pole
Chief Executive and Chief Review Officer