

Our ref 407247 (Complaint ground: 409208, 423133, 423139)
Contact Anna Down
13 September 2017



Callum and Victoria Turnbull
C/- Amanda Hill
Partner
Cooper Legal

By email:

Dear Mr and Mrs Turnbull

**Ombudsmen Act investigation
Ruru Specialist School, Ministry of Education and Education Review Office**

Further to my letter of 9 August 2017, I have now received and considered the responses to my provisional opinion from Ruru Specialist School, the Ministry of Education, and the Education Review Office. Please find **enclosed** a copy of my second provisional opinion.

Before deciding whether to confirm this as my final opinion, I am willing to consider any comments you may wish to make. Please provide these by **4 October 2017**.

This report should remain confidential. It is my expectation that, once I have issued my final opinion, an anonymised version of the report or a case note summarising my investigation and findings will be published on the Ombudsman's website. For the avoidance of doubt, you and Rovin will not be named, unless you advise me that you want your name to be included.

You will note that my report does not refer to communication between my Office and [redacted], and [redacted]. Ms [redacted] declined to provide my Office with any further information and, as you know, she has maintained a very strong wish to remain anonymous. I have reviewed the information provided to Ms Down by Ms [redacted] and Mr [redacted], and determined that it was either not relevant to my investigation or would not alter my findings. In the case of Mr [redacted], who attended Ruru at the same time as Rovin, there was an express request for confidentiality. In these circumstances, I did not consider it necessary or appropriate to refer in my report to the evidence they provided.

Yours sincerely

A handwritten signature in black ink, appearing to be "Peter Boshier".

pp Peter Boshier
Chief Ombudsman

encl Second provisional opinion

Read and approved by the Chief Ombudsman