

CJ and V A Turnbull

1

9 December 2015

Senior Sergeant Shona Low
New Zealand Police
DUNEDIN

Dear Shona

Please provide us with an official response to all of the concerns we raised in correspondence we sent you on 17 November 2015.

We were hoping you were going to address our concerns when you met with us on 23 November 2015, however this did not happen and our concerns remain unresolved.

We have very little confidence left in conciliation with Police. Your stance continues to be very defensive toward Police, CYF, and school actions, even though it is clear Protocols, New Zealand Standards, Policies and Procedures have not, and are not being followed. You refuse to acknowledge the obvious conflict of interest with CYF, Police and school, and Police continue engaging with people who may be implicated.

With regards to the information we have provided you specific to the allegations of abuse of our son and other students, by school management and staff, you were clear the information was not sufficient to warrant Police investigation, with Inspector Steele going as far as saying that there would never be a prosecution.

You continually avoid any reference we make to our son and other children being detained in a small storeroom, as you do not consider it a Police matter, even after we presented NZS 8134.2

- *Any unauthorised restriction of a consumer's freedom of movement could be seen as false imprisonment and could result in an action for assault.*
- *Any unauthorised restriction of a consumer's freedom of movement could be seen as unlawful.*

We are at a point where we would like to move forward, and would like our complaint with the IPCA to be concluded.

We would appreciate your formal response by Wednesday 16 December 2015.

Thank you.

Yours sincerely

Callum and Victoria Turnbull

17/12/2015
3-374

From:
Date: Thursday, 17 December 2015 6:18 a.m.
To: "Shona LOW" <
Subject: Turnbull - Ruru Specialist School

Dear Shona

Both Callum and I do not see a purpose in meeting for further discussions on Friday. It has been 14 weeks since we were advised by the IPCA that Police were handling our complaint, and 9 weeks since you were appointed to investigate. We have been forthcoming providing you with information and concerns we have in relation to our complaint. As indicated in the letter we forwarded you last week we would like a formal official response, regarding our concerns and the outcome of your enquiry.

We would like a formal response in writing before 5pm, Friday 18 December 2015.

Thank you.

Victoria Turnbull

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